Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1-7. (Cancelled)

8. (Previously presented) The method of claim 57, wherein the method further includes the steps of:

generating, using the product item identifier, product item information; and providing the product item information as part of the message.

9. (Previously presented) The method of claim 57, wherein the communication request is for sending a free message, the method further including the step of embedding advertising material within the message prior to forwarding the message.

10-32. (Cancelled)

33. (Previously presented) The method of claim 59, wherein the method further includes the steps of:

generating, using the product item identifier, product item information; and providing the product item information as part of the message.

34. (Previously presented) The method of claim 59, wherein the communication request is for sending a free message, the method further including the step of embedding advertising material within the message prior to forwarding the message.

35-47. (Cancelled)

48. (Previously presented) The method of any one of claims 57 and 59, wherein the product item identifier uniquely identifies the product item.

Appln No. 10/815617

Amdt. Dated: November 10, 2009

Response to Office Action of August 19, 2009

3

49. (Previously presented) The method of any one of claims 57 and 59, wherein

the coded data is redundantly encoded.

50. (Previously presented) The method of claim 49, wherein the coded data is

redundantly encoded using Reed-Solomon encoding.

51. (Cancelled)

52. (Previously presented) The method of any one of claims 57 and 59, wherein

the coded data portions are substantially invisible to the unaided eye.

53. (Previously presented) The method of any one of claims 57 and 59, wherein

the coded data portions are printed using infrared ink.

54-56. (Cancelled)

57. (Currently amended) A method of facilitating a communication using a product

item, the product item including a surface having disposed thereon or therein coded data

portions, each coded data portion encoding a product item identifier and position

information identifying the position of the coded data portion on the surface of the product

item, the method including the steps of:

receiving sensing data from a user device, the sensing data resulting from sensing

one of the coded data portions and includes the product item identifier and position

information of the sensed coded data portion;

retrieving, using the product item identifier, a description of coded data portions on

the surface;

determining from mapping, using the description, the position information tothat the

sensing data is indicative of a communication request associated with a provider of the

product item;

determining a provider address associated with the provider using the product item

identifier;

providing to the user device the provider address;

receiving from the user device a message and a destination address;

Appln No. 10/815617

Amdt. Dated: November 10, 2009

Response to Office Action of August 19, 2009

4

sending the message and destination address to the provider address; and

forwarding, by the provider, the message to the destination address.

58. (Cancelled)

59. (Currently amended) A method of facilitating a communication using a product

item, the product item including a surface having disposed thereon or therein coded data

portions, each coded data portion encoding a product item identifier and position

information identifying the position of the coded data portion on the surface of the product

item, the method including the steps of:

receiving sensing data, the sensing data resulting from sensing the coded data

portions and includes the product item identifier and position information of the sensed

coded data portions;

retrieving, using the product item identifier, a description of coded data portions on

the surface;

mapping, using the description, determining from the position information tothat the

sensing data is indicative of a communication request associated with a provider of the

product item:

determining a provider address associated with the provider using the product item

identifier;

extracting from the sensing data a message and a destination address;

sending to the provider address associated with the provider at least the message and

the destination address; and

forwarding, by the provider, the message to the destination address.

60. (Previously presented) The method of claim 59, wherein at least one of the

message and the destination is extracted from the sensing data through evaluating movement

with respect to the surface of a sensing device used to sense the coded data portions.